



Government of Malawi – Office of the President and Cabinet

National Action Plan Workplans

Open Government Partnership (OGP): Digital Governance Progress Report



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FOR GLOBAL
CHANGE

Open
Government
Partnership





OGP Digital Governance TWG Update

Commitment 1: Enhance Government's capacity to utilise ICT in service delivery.

Actions and Activities completed:

- Enterprise service bud established
- Government applications and systems developed for 13 MDAs
- 500 public institutions provided with connectivity
- Internet exchange point established in Lilongwe
- Bandwidth capacity enhanced to 2.3G
- Introductory and Technical Public service digital skills training
- Completion of Lilongwe Data center

Outputs delivered

(including links to documents produced):

- ESB now piloted in 7 MDA
- Systems up and running for 12 MDAs
- 500 sites connected under
- Exchange point established in Lilongwe
- 79 officers trained from MDAs including some from local councils
- Data Centre at 80% completion

Lessons Learnt:

- Strengthened communication with MDAs is needed to avoid duplication of efforts
- Long term solution to consistent training for public ICT officers is needed

Next Steps:

- ESB service portal to be undated and pland to expand the pilot to additional 30 MDAs being formulated now.
- Engage Foreign Affairs to assist with stalled customs clearance of data center equipment in Mozambique port

Photos and screenshots of documents and news articles:

DIGMAP Internet Connectivity to over 500 MDAs

November 24, 2023



Primary School in Lilongwe is one of the beneficiaries of the Initiative

Government Data Center



ESB Service Portal



<https://bomalathu.gov.mw>



OGP Open Parliament TWG Update

Commitment 2: Ensure ongoing alignment of the strategies to the national digitalisation policy.

Actions and Activities completed :

- Cabinet approval of National Digitalization Policy
- Formulation of National Digitalization Strategy
- Cabinet approval of Digital Economy strategy
- Develop National Child online protection strategy
- Review of the National cyber security strategy
- Review of digital laws (cyber laws and communication act
- Lobby for the Ratification of cyber international treaties Budapest and Mallabo convention.

Outputs delivered

(including links to documents produced):

- National Digitalization Policy approved
- National Digitalization Strategy developed
- Digital Economy Strategy approved
- National Child online protection strategy developed

Lessons Learnt:

- Wide engagement of citizenry through consultative meetings improved process and were key to building trust and openness.

Next Steps:

- Ministry of Gender to review the online Child Protection Strategy and discuss any areas of amendment and collaboration.
- Consultative meeting with MCERT and GCERT on review of cyber security strategy
- Follow up with task force on status of review of digital laws and drawing of stakeholder meeting schedule to discuss proposed amendments
- Follow up with Foreign Affairs on status of ratification

Photos and screenshots of documents and news articles:





OGP Open Parliament TWG Update

Commitment 3: Lobby cabinet to review, approve and operationalise the national digitalisation policy

Actions and Activities completed:

- Presentation to cabinet committee was done and the policy approved

Outputs delivered

(including links to documents produced):

- Approved policy

Lessons Learnt:

- Wide stakeholder consultation and presentation to PSs committee ensure a solid document that speaks to the desires of the people

Next Steps:

- Continued awareness of the policy and implementation

Photos and screenshots of documents and news articles:





OGP Open Parliament TWG Update

Commitment 4: Promote citizen utilisation of ict in accessing information to make service delivery transparent, responsive, and accountable

Actions and Activities completed:

- Provision of free public wi-fi to 32 institutions
- Last mile connectivity provided in underserved areas
- Maintenance of government MDA websites and all their official social media pages/sites
- Creation of Malawi OGP website.

Outputs delivered

(including links to documents produced):

- 32 sites connected
- 28 towers operational and equipment for 3 towers is in country now awaiting installation.
- OGP website created

Lessons Learnt:

- Continued collaboration with the private sector is key to further access
- Digital government rides on the backbone of connectivity
- Strengthened communication with MDAs for provision of updated content for their websites is needed.

Next Steps:

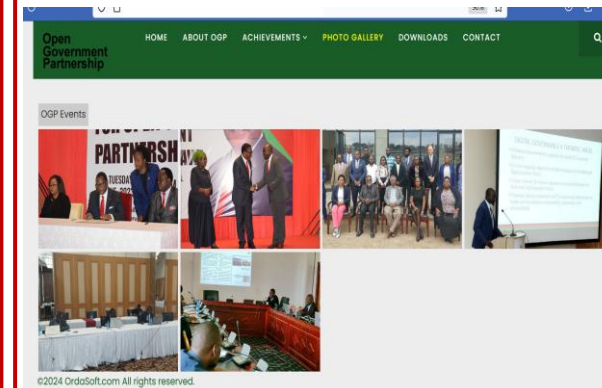
- Stakeholder consultation for connectivity initiative to be done under the Digital Acceleration Project to be done to identify sites for connection.
- Continued communication with Treasury to continue communication tower installation in underserved areas.
- Follow up with TWGs for content for OGP website

Photos and screenshots of documents and news articles



PUBLIC FREE WIFI

<https://digimap.pppc.mw/category/digital-connectivity/>



OGP MALAWI WEBSITE



Zanguza Tower



LIST OF 32 CONNECTED SITES

1	Mponela Post Office	51	Mzuzu Central Hospital
2	Ntcheu Post Office	52	Nkhotakota District Hospital
3	Kasungu Post Office	53	Nchalo Post Office
4	Bwaila Hospital	54	Liwonde Post Office
5	Lilongwe ADD	55	Mwanza Post Office
6	Dedza RTC	56	Balaka Post Office
7	Mangochi Agriculture Office	57	Limbe Post Office
8	Chikwapula EPA	58	Zomba Post Office
9	Songwe Post Office	59	Neno Post Office
10	Ekwendeni Post Office	60	Zomba National Library
11	Mzuzu Post Office	61	Machinga District Hospital
12	Mzuzu National Library	62	Machinga ADD
13	Mzuzu Hospital	63	Shire Valley ADD
14	Karonga District Hospital	64	Nsanje DAO
15	Chitipa DADO	65	Mwanza District Agriculture Office
16	Mzimba South DAO	66	Neno DAO
17	Mzimba North DAO	67	Thyolo DADO